

MSC Shanghai CS Contact Window

Team	English Name		Direct Line (86-21-61043-)	Email Address	Group Email Address	Focus on
Manager	Ms.	Angela Zhong	350	angela.zhong@msc.com	CN177-MSCSHACSRteamleader@msc.com	All
Deputy	Ms.	Claire Wu	351	claire.wu@msc.com	CN177-MSCSHACSRteamleader@msc.com	All trades operation + pricing issues
SLDT Team (177F, M, N, T, V, Y)	Mr.	Tree Chu	354	tree.chu@msc.com	CN177-MSCSHACSRSLDT@msc.com	All issues on Europe, West Africa region
	Ms.	Lily Shen	485	lily.shen@msc.com	CN177-MSCSHACSRSLDT@msc.com	All issues on Med & Black Sea & North Africa Region
	SLDT Pricing team				CN177-MSCSHASLDTpricing@msc.com	Pricing issues
TPC Team (177P, Q, U)	Ms.	Syrin Gu	355	syrin.gu@msc.com	CN177-MSCSHACSRTPC@msc.com	All issues on North America region
	TP Pricing team				CN177-MSCSHATPCpricing@msc.com	Pricing issues
LAM Team (177B, G, S, W)	Mr.	Lance Wang	442	lance.wang@msc.com	CN177-MSCSHACSRLAM@msc.com	All issues on South America region
	LAM Pricing team				CN177-MSCSHALAMpricing@msc.com	Pricing issues
WPCC Team (177A, C, D, E, I, R, Z)	Ms.	Elyn Zhou	365	elyn.zhou@msc.com	CN177-MSCSHACSRWPCC@msc.com	All issues on other rest regions
	WPCC Pricing team				CN177-MSCSHAWPCCpricing@msc.com	Pricing issues
Booking Team	Ms.	Cindy Qian	363		CN177-MSCSHAEBooking@msc.com	All trades booking issues
	Mr.	Carlo Ma	335			All trades booking issues
	Mr.	Jimmy Cheng	60969295			All trades booking issues
	Ms.	Wendy Wei	487			177T + B + W + N + Y + MYMSC booking
	Ms.	Emily Zhang	359			177P + Q + U + I
	Mr.	Niko Sui	314			177F + G + S + Z
	Mr.	Jackie Chen	60969292			177M + C + E + A + R + D + IKEA issues